Systems in Focus Panel: Addressing the Housing Crisis through Systems Alignment -- COVID-19 & Beyond

Strategies to Achieve Alignment, Collaboration, and Synergy Across Delivery and Financing Systems

Research-in-Progress Webinar
May 5, 2021
12-1pm ET

Agenda

Welcome   Glen Mays, PhD – Systems for Action

Moderater Ricardo Basurto-Davila, PhD – LA County Office of the CIO

Panelists Irene Vidyanti, PhD – LA County Office of the CIO
               Hee Soun Jang, PhD – University of North Texas
               Jesús N. Valero, PhD – University of Utah

Q&A

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Ricardo Basurto-Davila, PhD is a policy analysis professional with experience leading research and evaluation projects at various government levels in the US and other countries. He is a principal analyst at Los Angeles County's Chief Information Office (CIO). His goal is to use data and quantitative analysis to help inform decision-making. Ricardo's areas of expertise include health economics, program evaluation, and outcome-driven performance measurement. A former Systems for Action investigator, he currently serves on the S4A National Advisory Committee.

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Irene Vidyanti, PhD is a Data Scientist for the Los Angeles County Chief Information Office (CIO). Her expertise is in using data science and systems science to evaluate the impact of interventions on multiple sectors and to drive data-driven decision-making at both operational and strategic levels. She is the Principal Investigator for this study. She is currently also the co-lead for a project to assess Countywide performance on supporting strong children, families, and communities in LA County. Prior to joining the CIO, she was a Data Scientist at the Department of Public Health. She received her PhD in Industrial and Systems Engineering from University of Southern California and her Bachelor's and Master's degrees in Information and Computer Engineering from Cambridge University.

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Panelists

Hee Soun Jang, PhD is an associate professor in the Department of Public Administration at the University of North Texas. Her research explores nonprofit and government partnerships, collaborative governance and nonprofit sector in South Korea. Her research has been published in scholarly journals, including Public Administration Review and Journal of Health and Human Service Administration. Jang's research has been funded by the Robert Wood Johnson Foundation, IBM Center for the Business of Government, and Dallas Habitat for Humanities.

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Jesús N. Valero, PhD is an Assistant Professor in the Department of Political Science at the University of Utah. Jesús' research explores government-nonprofit partnerships, effective leadership in nonprofit organizations, and the use and impact of technology in public service. His work has been published in academic and practitioner outlets and is the recipient of the Emerging Scholar Award from the Association for Research on Nonprofit Organizations and Voluntary Action (ARVOVA) and the Founders' Fellowship Award from the American Society for Public Administration (ASPA). His research has been funded by the Robert Wood Johnson Foundation, Korea Foundation, IBM Center for the Business of Government, and the Utah Foundation. Jesús earned his PhD in public administration with a specialization in nonprofit management from the University of North Texas; Master of Public Administration from the University of Texas-Pan American; and BA from the University of Texas-San Antonio.

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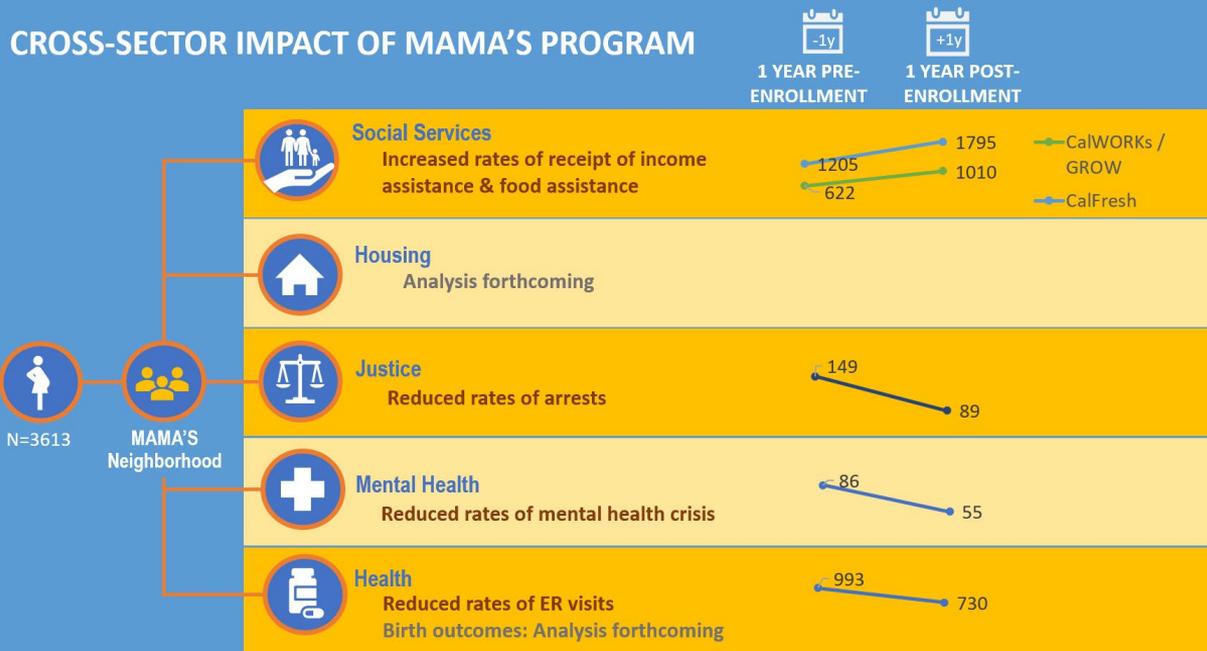
THE UNIVERSITY OF UTAH

- Assess the Continuum of Care (CoC) homeless networks as a system alignment strategy in improving health and health equity among the homeless (2017-2018)

- Examine effectiveness of homeless service networks in coordinating services during COVID-19 (2020-2022)
  - Year 1: Case studies of CoC networks
  - Year 2: National survey of 3 key service communities: CoC, medical services, and housing organizations

Study page: https://systemsforaction.org/projects/integrating-cross-sectoral-health-and-social-services-homeless

MAMA'S Neighborhood: Closing Gaps in Health and Social Services for Low Income Pregnant Women in Los Angeles County

The MAMA'S initiative uses a **coordinated approach** to assess and address client needs in **three core pillars of health** (physical, mental, social) to address poor birth outcomes in Los Angeles County

Research questions:

- What are the outcomes of the MAMA'S Initiative?
- Have the program reduced inequities in outcomes?
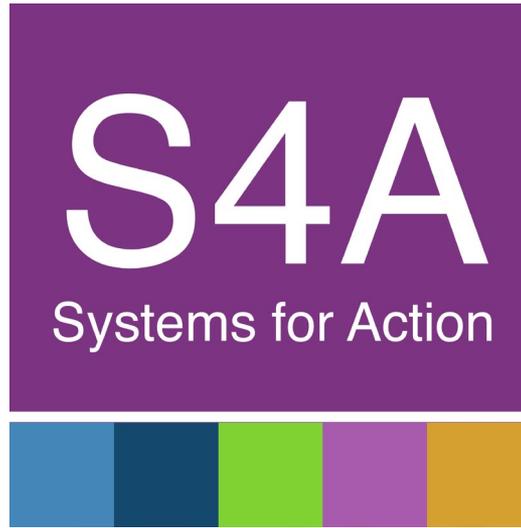- How effective are the cross-sector linkages?

CROSS-SECTOR IMPACT OF MAMA'S PROGRAM

1 YEAR PRE-ENROLLMENT (-1y)   1 YEAR POST-ENROLLMENT (+1y)

N=3613   MAMA'S Neighborhood

Social Services
Increased rates of receipt of income assistance & food assistance
1205 → 1795   CalWORKs / GROW
622 → 1010   CalFresh

Housing
Analysis forthcoming

Justice
Reduced rates of arrests
149 → 89

Mental Health
Reduced rates of mental health crisis
86 → 55

Health
Reduced rates of ER visits
993 → 730
Birth outcomes: Analysis forthcoming

*Results are <u>preliminary</u> and may change as we refine our approach to analyze the data
Study page: http://systemsforaction.org/projects/closing-gaps-health-and-social-services-low-income-pregnant-women

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What cross-sector alignment mechanisms have continued or strengthened during the pandemic?

What are the policy levers relevant to achieving more equitable outcomes in housing?

What recommendations would you give to someone interested in developing a similar intervention?

Questions?

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New Funding Opportunities

Additional CFP Resources

- **Funding Opportunity Brochure**
- **Informational Webinar Q&A**
- **Informational Webinar Slides**
- **Infographic: S4A CFP at a Glance**

Learn more: http://systemsforaction.org/funding-opportunities-2021

New Funding Opportunities

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[Health Equity Scholars for Action](#)
The new program was created to help support the professional development and career advancement of historically underrepresented researchers, and includes funding, mentorship and a community of support. **|** Deadline: June 16, 2021

[Research in Transforming Health and Health Care Systems](#)
The goal of this funding opportunity is to generate rigorous evidence on the impact of recent Medicaid policy changes on enrollees, states, and others, and to inform and advance health and racial equity in Medicaid. **|** Deadline: June 28, 2021

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ALIGNING SYSTEMS FOR HEALTH
Health Care + Public Health + Social Services

Biweekly on Wednesdays at 12pm ET

May 19   **Georgia Health Policy Center Presents: Aligning Systems for Health: Health Care, Public Health & Social Services**

June 2   **Evaluating Inclusiveness in Multi-Sector Community Health Networks: The Case of Tribal Organizations**

Acknowledgements